

# Information for Families for the Upcoming 2018/2019 School Year

**As of June 2018:**

## Safe Arrival System Change

- SchoolMessenger Safe Arrival <https://go.schoolmessenger.ca> will be launched on the first day of the 2018-2019 school year.
- Information will be emailed to parents this summer with instructions on how to create a new account and download the mobile app (available for Android and iOS).
- Information will also be posted on the <http://ddsb.ca/Parents/SafeArrival/Pages/default.aspx> webpage this summer.
- **This system change requires Parents to create NEW accounts to report absences online.**
- Parents can continue to report absences through the automated telephone system by dialing 1-844-350-2646 without creating an account.

## Homeroom Teacher Information

- Student's homeroom teacher information is not part of the new Safe Arrival system.
- Parents can access this information through the Parent Portal <https://ddsbps.ddsbsschools.ca/public/home.html>
- **Homeroom teacher information will be available August 30 to parents who have completed the Returning Student Verification Form prior to August 30.**
- If you have not completed the Returning Student Verification Form, you will not see your child's classroom teacher in the Portal.
- If parents/guardians complete the Verification Form on or after August 30, they will need to wait for the system to sync the data before homeroom assignments will be available. This sync takes approximately 1-2 hours.

## Returning Student Verification Form

- The Returning Student Verification form is now exclusively accessible through the Parent Portal: <https://ddsbps.ddsbsschools.ca/public/home.html>
- The Parent Portal was launched last year and will continue to be used as the primary tool for parents to access student schedule, mark, attendance history, and parent/guardian contact information.
- Many programs, including the 1:1 Chromebook Initiative rely on parents completing the Returning Student Verification Form as early as possible.
- Without parental consent, students will not be issued a Chromebook.
- **Parents will receive an email when the form is available for completion in early August which will include your student's access password which you will need to link your parent account to your child's information in PowerSchool.**