



## Lunch Lady Service at Bayview Heights

[www.thelunchlady.ca](http://www.thelunchlady.ca)

Your first Lunch Delivery Day will **be on**  
**Wednesday Nov 4<sup>th</sup>**

With over 21 years of experience, The Lunch Lady is Canada's largest and most reliable provider of individually catered school lunches. We're dedicated to making lunch time better for busy families. Our franchise network proudly serves thousands of students every school day in communities across the country.

### Our Menu

Our menu is easy to use. A new menu will come home soon. We will also email copies to you once we have your email address on file. You will have several choices of entrees, sides & specials to select from at every delivery. Just pick the days you want to have lunch and the options that work best for you.

You can make your payment by cash or cheque (make your cheque payable to The Lunch Lady) and put it in an envelope with your paper menu and there is a Lunch Lady mailbox in the school office for these orders.

You can use our paper menu to view your selection and then place your **online order** and pay by **Credit Card as well**. If you or misplace your menu, don't worry, just call us and we will be happy to assist you. Just go to [www.thelunchlady.ca](http://www.thelunchlady.ca) – go to Order Here and follow the directions.

### How It Works

Our lunches are prepared fresh each day, then delivered hot to your school just before lunch time. Each lunch is individually labeled with your child's name and order details. Our easy system means that even the youngest child can find their lunch bag and hot entrée item. Our program doesn't replace your existing "treat" days - it is meant to compliment them.

**"We offer a total allergy management system so everyone can participate."**

### Making It Right

We remain at school to ensure that everyone is looked after and happy with their lunch. We also bring spare lunches to every delivery so if there is ever a mix-up, we can make it right on the spot.

Please let your child know if there is ever a problem to look for the Lunch Lady staff in their red apron for assistance.

### Environment

Our leak-proof degradable lunch bags are extra long so your child can tie a knot in the top and bring home any leftovers and their containers for recycling. This helps to minimize waste and benefits the environment.

### Don't Forget to...

- ✓ **Submit your On-Line orders 3**
- ✓ **school days prior to delivery day.**
- ✓ Call the kitchen before 8:00 a.m. to receive a credit if your child is sick
- ✓ Allow 3 days notice if your child wishes to change menu items.
- ✓ Let us know in advance if your child's class is going to be away on a field trip.

**Our Snow Day Policy:** If the school is open so are we. Call to cancel if your child will not be at school.

**We appreciate your support of  
our program and look forward  
to serving you this year!**

**Feel free to contact us at any time:**

**Your Lunch Guy is Bob**

**Phone: 905-426-7467**

**Email: [bob@thelunchlady.ca](mailto:bob@thelunchlady.ca)**